

BEFORE THE FORUM
FOR REDRESSAL OF CONSUMER GRIEVANCES
IN SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED TIRUPATI
On this the 1st day of February' 2021
Complaint ID: 14692020/2020-21/ Guntur Circle

Present

Sri. Dr. A. Jagadeesh Chandra Rao
Sri. R.M.M. Baig
Sri. Dr. R. Surendra Kumar

Chairperson
Member (Finance)
Independent Member

Between

Shaik Ismail,
Main Road,
Sirigiripadu (V),
Veldurthy (M),
Guntur Dt.

Complainant

* * * *

ORDER

1. The case of the complainant is that he is having service connection No.1431445001789 in their village. They are providing good water supply to the people of the village at a lower rate. On 23.5.2020 officers came for inspection of the service. They gave notice for Rs. 39,932/- stating that they are committing theft of energy. This was filed only due to political rivalry. Their motor is only 3 HP motor. Hence the notice may be withdrawn.

The copy of the letter addressed by EE/DPE -1 to Station House Officer, APTS team, Guntur shows that the inspecting officer presented a report stating that 5 HP motor was connected directly to APCPDCL lines bypassing the energy meter for the service and the loss was estimated at Rs.39,932/-.

Since a case against the service was registered for pilferage of energy, the Forum posted the matter for hearing in respect of maintainability of the case before this forum.

The office note shows that the date of posting of personal hearing of the case could not be intimated as the telephone number given by the complainant was switched off on 01.01.2021, 04.01.2021 and 06.01.2021. Hence SMS was

sent to the registered mobile Number of the complainant on 04.01.2021 at 1.05 P.M to attend for Video Conferencing. It appears that complainant is not interested to pursue this case before the Forum.

2. Personal hearing was conducted on 07.01.2021. Complainant was absent. Executive Engineer represented that complainant paid the entire amount.

In this connection it is relevant to refer Clause 10.2 of Reg. No. 03/2016 which is as follows:

Clause No. 10.2: "The forum may reject the complaint at any stage under the following circumstances:

a).....

b) *In cases which fall under Sections 126,127, 135 to 139 and 152 of the Act.*

c).....

d)....."

Provided that no complaint shall be rejected unless the complainant has been given an opportunity of being heard".

Since theft of energy case was registered against the complainant, the Forum is entitled to reject the complaint at any stage as per the above referred clause of Reg. 03/2016. The complaint is hereby rejected.

If aggrieved by this order, the Complainant may represent to the Vidyut Ombudsman, Andhra Pradesh, 3rd Floor, Sri Manjunatha Technical Services, Plot No:38, Adjacent to Kesineni Admin Office, Sri Ramachandra Nagar, Mahanadu Road, Vijayawada-520008, within 30 days from the date of receipt of this order.


This order is passed on this, the day of 1st February'2021.

Sd/-
Member (Finance)

Sd/-
Independent Member

Sd/-
Chairperson

Forwarded By Order


Secretary to the Forum

To

The Complainant

The Respondents

Copy to the General Manager/CSC/Corporate Office/ Tirupati for pursuance in this matter.

Copy to the Nodal Officer (Chief General Manager (O&M)/ Operation)/ CGRF/ APSPDCL/
Tirupati.

Copy Submitted to the Vidyut Ombudsman, Andhra Pradesh , 3rd Floor, Sri Manjunatha
Technical Services, Plot No:38, Adjacent to Kesineni Admin Office, Sri Ramachandra
Nagar, Mahanadu Road, Vijayawada-520008.

Copy Submitted to the Secretary, APERC,11-4-660, 4th Floor, Singareni Bhavan, Red Hills,
Lakdikapool, Hyderabad- 500 004.